mApp™ Solutions and mApp™ Exchange

Enhance, Extend, and Integrate Cherwell Service Management in minutes, not months.

Cherwell mApp™ solutions are pre-built capabilities that enable IT teams to extend the value of the Cherwell Service Management™ platform to accomplish extraordinary things. Rather than building capabilities from scratch, you can simply download a mApp solution into your Cherwell environment, saving time and money.

mApp solutions are shared on the Cherwell mApp Exchange, an online marketplace where IT teams can choose from hundreds of extensions, enhancements, and third party integrations, and deploy new business and IT solutions without writing a single line of code. And because Cherwell Service Management is built on a modern, metadata platform, new mApp solutions don't require you to write any code in order to implement, they don't break your existing customizations, and they don't impact your ability to upgrade the platform quickly and easily.

63%
More than 63 percent of customers surveyed say it takes less than an hour to download, merge, and integrate a mApp into their live Cherwell Service Management system

80%
More than 80 percent of customers surveyed have reduced annual development costs by at least 25 percent

50%
Nearly 50 percent of our customers surveyed slightly modify mApp solutions after downloading to fit their specific needs

100+
There are more than 100 mApp solutions on the mApp Exchange

Features

Requires no application development or application integration to download and deploy

- Modify mApp solutions upon download while still enabling seamless upgrades
- Exchange and share mApp Solutions with the Cherwell community

Benefits

- Adapt Cherwell to quickly meet changing IT and business needs
- Negate the need to develop solutions and integrations from scratch
- Harness the power of the Cherwell community to accelerate value delivery to the business

"Downloadable business applications (mApp solutions) are a much more convenient and affordable way to expand system capabilities—and the Cherwell community is an effective way to share and collaborate."

– Diane Burton

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